Dear Calling u Participants,

We are pleased to announce that Western Jurisdiction United Methodist Women Calling u event has been rescheduled for Sept. 11, 2020, through Sept. 13, 2020, at the DoubleTree by Hilton in Tempe, Arizona.

Flight reservations: Change or cancel and rebook your flights now.

- Most airlines are not charging change fees right now.
- Several airlines are not charging cancellation fees, but this is determined by your ticket type and airline.

Hotel reservations: No action needed at this time.

- The Doubletree Tempe Hotel will cancel all reservations made at the Calling u group rate. You do not need to personally call the hotel to cancel your reservation unless you booked at something other than the group rate/outside our room block.
- New group rate reservations are not available at this time. We will let you know as soon as the room block is available; do not call the hotel yet.

We thank you again for your patience as we try to care for all our members across the country. Below are answers to other questions you might have at this time.

Why are jurisdiction teams rescheduling these events?
Presidents met and decided that bringing United Methodist Women leader members together in this time in The United Methodist Church and after the COVID-19 global health crisis was critically important for our women to feel unified and connected nationally and across jurisdictions. We remain unified as bold, Christian women putting faith, hope and love into action for women, children and youth!

What happens to my jurisdiction event registration?
Your current United Methodist Women jurisdiction event registrations will automatically roll over to the new event dates. If you cannot attend the new date, you can transfer your registration to someone else. We recommend you offer this as a scholarship to a new woman whom you feel would greatly benefit from our deep, rich worship and spiritual growth experiences, our cutting-edge workshops, our riveting speakers and the chance to be with other bold, Christian women leaders. In future communications we will explain how to transfer your registration.
**Why is it not possible to offer a refund to our event registration?**

Please know we are working diligently to keep United Methodist Women jurisdictions and national office from owing hundreds of thousands of dollars in cancellation fees to the hotels. For some hotels, this is a full 80 percent of what we promised. This is a critical piece of this puzzle and how the hotel industry works. This is one of the many reasons we cannot offer refunds but only transfer options. We are deeply sorry that this is the case and hope you understand during this difficult time for all of our communities.

**Have other jurisdictions been notified of their reschedule event dates yet?**

We are working diligently to reschedule the other jurisdictions but are not yet able to share those new dates.

**When will you send out next steps information to attend the rescheduled event?**

Once new dates have been set and announced for all jurisdictions, we will send out next steps regarding attending the rescheduled jurisdiction event.

**Are you monitoring the health crisis?**

We are in continuous contact with the national office events department as we continue to address new information coming from the U.S. Centers for Disease Control and Prevention and official health experts, and we are following governmental safety regulations. If additional guidance is issued impacting the rescheduled event, you will be notified in a timely fashion and in accordance with our contract with the hotel.

Thank you again for your patience and calm during this complex situation. The primary concern for United Methodist Women is that all United Methodist Women members and their families and friends and all peoples remain safe and healthy.

**Your Jurisdiction Team**